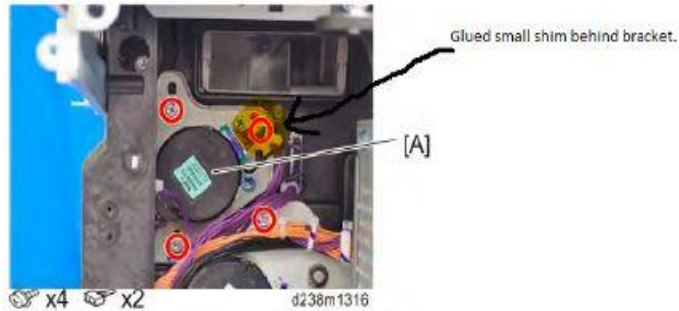


1. Remove the paper exit unit. (*Paper Exit Unit*)
2. Remove the fusing exhaust fan (FAN1). (*Fusing Exhaust Fan (FAN1)*)
3. Remove the duplex entrance motor unit [A].



4. Remove the duplex entrance motor (M1) [A].



Tim Hart had a new delivery and the customer complained about a noise when duplexing.

The noise was coming from the duplex motor, everything looked good and in place.

We removed the motor and ran it in the output mode, no noise.

We found that if the motor bracket was not tighten down and we pulled the right side of the bracket out slightly, there was no noise.

After trying several things, we ended up gluing a thin plastic shim to the back of the bracket, at the attaching screw. The noise went away and the customer was happy.

We are just now seeing this series enter the field. So, I don't know if this is going to be a common issue or if it was just something with this machine.

Thanks.
James L.